



December 22, 2025

PUBLIC NOTICE – Maximum Contaminant Level Violation
MCL, LRAA / TTHM

The Texas Commission on Environmental Quality (TCEQ) has notified Manville WSC TX 2270033 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA) and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter three 2025 of 0.092 mg/L for DBP2-02 and 0.094 mg/L for DBP2-03.

Trihalomethanes are a group of volatile organic compounds that formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL *over many years* may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

The Staff at Manville Water Supply is dedicated to providing safe, reliable, high-quality water, to meet or exceed the needs of all our members. Rest assured that Manville is working diligently to correct this problem.

We are taking the following actions to address this issue:

Manville management has contacted the wholesale water provider to discuss the water treatment process of the water being provided. Manville staff is working closely with wholesale operators, overseeing the water treatment facility, to ensure the quality of the water being delivered meets all safety standards prior to entering Manville's distribution system.

The Manville Production team is currently flushing all dead-end mains bi-weekly to prevent TTHM from increasing due to water aging. Crews are monitoring and documenting current chlorine residual levels weekly at both entry points, where the purchased source water enters into the Manville system, and at all dead-end mains. The report is being examined bi-weekly by the General Manager to confirm and ensure that residual levels indicate that TTHM levels are safely in compliance with TCEQ rules and regulations. Furthermore, additional quality testing is being conducted by a third-party contractor to confirm that the levels are below the required maximum contaminant level. Manville is confident that these measures to correct the MCL for TTHM will result in compliance values during the first quarter of TCEQ testing.

PLEASE SEE REVERSE FOR TEMPORARY WATER PLAN!

If you have any questions regarding this matter, you may contact Erik Prinz, General Manager, at 512-856-2488 ext. 1100.

Regards,

Erik Prinz

Manville Water Supply Corporation



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IMPORTANT PUBLIC NOTICE TO CUSTOMERS

Temporary Change in Disinfectant Treatment

Dear Customer,

Manville Water Supply Corporation (Manville WSC), public water system, (PWS) ID **TX2270033**, is notifying you of a temporary change in the disinfectant used in our water distribution system. Beginning **Monday, February 2, 2026**, Manville WSC will temporarily convert the disinfectant in the system from total chlorine (chloraminated water) to free chlorine. This temporary treatment process will remain in place until elevated levels of Total Trihalomethanes (TTHMs) have been reduced in water purchased from the City of Pflugerville. Once this is achieved, Manville WSC will resume its standard chloramine disinfection method.

Why is this change being made? Public water systems must comply with drinking water standards established by the Texas Commission on Environmental Quality (TCEQ) and the U.S. Environmental Protection Agency (EPA), including limits for disinfection by-products such as TTHMs. The use of free chlorine—along with enhanced system monitoring and operational adjustments—is a recognized method for lowering TTHM concentrations and ensuring compliance with regulatory requirements.

What to Expect During this temporary change, some customers may notice:

- A slight change in taste or odor.
- A temporary chlorine smell similar to that found in swimming pools.

These effects are normal during a free-chlorine conversion and do not indicate a health risk. The water will continue to meet all applicable drinking water safety standards.

Special Notice for Sensitive Users: Customers who use dialysis machines, fish tanks, or other sensitive equipment should take appropriate precautions. Please consult your service provider, equipment manufacturer, or veterinarian, as free chlorine may require additional treatment or removal.

Our Commitment to Water Quality: Manville WSC remains dedicated to providing safe, reliable drinking water. We are working closely with the City of Pflugerville and TCEQ to address water quality concerns, and this temporary disinfectant change is part of that ongoing effort.

Customers will be notified when the system returns to normal chloramine disinfection.

If you have any questions, please contact Manville Water Supply Corporation by phone at **512-856-2488**, during normal business hours.

Sincerely,

Manville Water Supply Corporation